







## Tourism Industry 2019: Towards Brunei Wawasan 2035 Tourism Development Department Ministry of Primary Resources And Tourism











# 1. Strategic Planning 2016-2020

## 2. Tourism Performance Report 2018

## 3. Calendar of Events 2019

# IISSIC. DIRECTION **STRATEGIC PLANNING** 2016-2020

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BRUNE

STRATEGY



## Vision

Towards a sustainable growth and increase in the number of tourists that would contribute significantly to the growth of economic activities which is related to tourism.

## Mission

To increase growth in the number of tourists by focusing on strengthening the attractiveness and diversity of tourism products and improve the quality of tourism services.

## Tourism Development Department's Objectives

- 1. Double the number of tourist arrivals by air (From 218,000 tourists in 2015 to 450,000 tourists by 2020) through effective transport connectivity, marketing & promotion and continuous cooperation with the stakeholders to contribute significantly to the Gross Domestic Product (GDP) of Brunei Darussalam;
- 2. Strengthen and ensure the sustainability of existing tourism products as well as developing more quality tourism offerings with focus on:
  - 2.1 Primary products such as "Temburong, Kampong Ayer and Bandar Seri Begawan" as well as "Belait" and "Tutong", as the main tourist attraction within the region and internationally;
  - 2.2 Emerging products that are exciting and have potential as tourist destinations such as Beaches and Recreation Parks; and
  - 2.3 Activity-based products such as bird watching, Islamic tourism, medical tourism, diving, cruise tourism, sports & adventure tourism, gastronomy tourism, education tourism, MICE (Meetings, Incentives, Conventions & Exhibitions/ Events), homestay, culture and community-based tourism;
- 3. Attracting foreign investment and diversify tourism products and services as well as to increase marketing and promotion through Public-Private Partnership and alternative financing to help reduce the burden of Government's spending.
- 4. Grow the travel, tourism and hospitality industry and related services providers to achieve international recognition and competitiveness through:
  - 4.1 Improving the quality of tourism facilities which provide comfort and safety to visitors; and
  - 4.2 Ensuring the quality of services provided by developing the capacity and competency of manpower

## **Eco-System in the Tourism Industry (5 'A's)**





- Tourism products that can still be improved;
- Tourism Services and Hospitality level that can still be improved;
- Brunei's high currency compared to other neighboring countries;
- High competition with other tourism destinatons especially the well-established ones such as Indonesia (Bali), Thailand (Phuket), Malaysia (Langkawi), Singapura dan lain-lain; and
- The usual holiday trends from the local residents who are used to travel outside Brunei during school holidays.





ABODE OF PEACE

Prepared by:

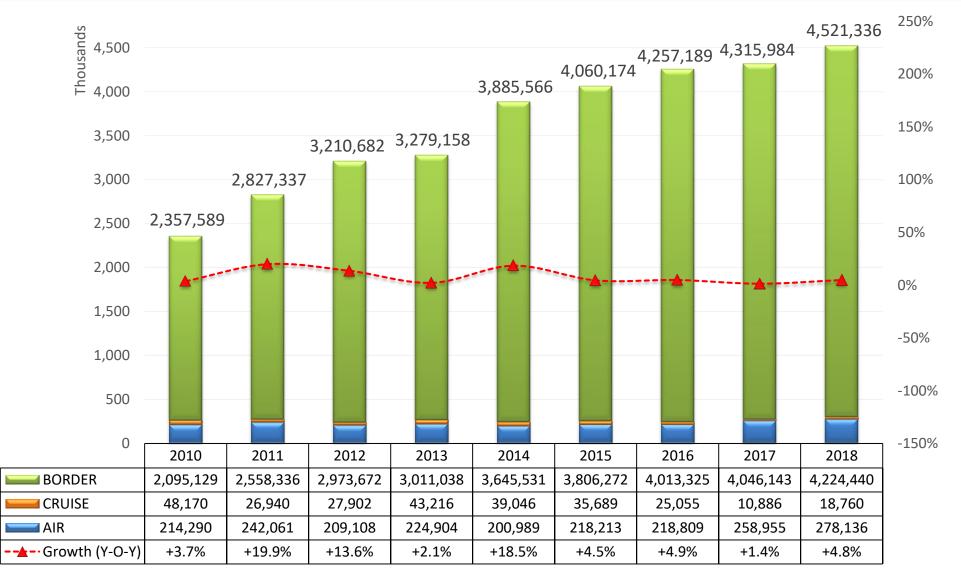
Statistics Unit, Tourism Development Department, Ministry of Primary Resources and Tourism, Brunei Darussalam

Report as of February 2019



### International Visitor Arrivals to Brunei, 2010 - 2018



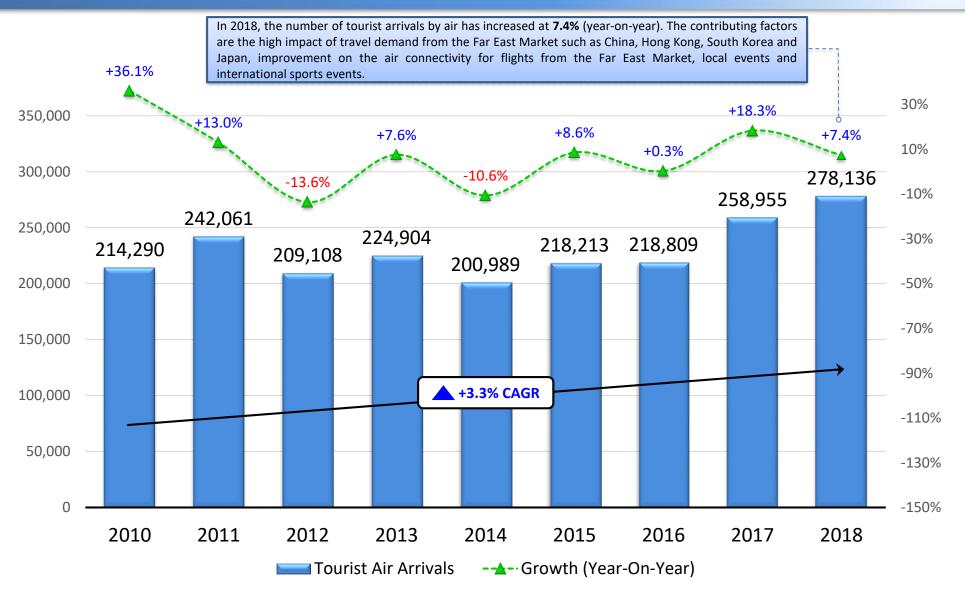


Over the past 9 years (2010-2018) visitor arrivals have shown a Compound Annual Growth Rate (CAGR) of +3.3% by air, -11.1% by cruise and +9.2% by border.

Source: Tourism Development Department, Ministry of Primary Resources and Tourism; Immigration and National Registration Department, Ministry of Home Affairs; and Shipping Agencies in Brunei Darussalam.

### International Tourist Arrivals to Brunei by Air, 2010 - 2018



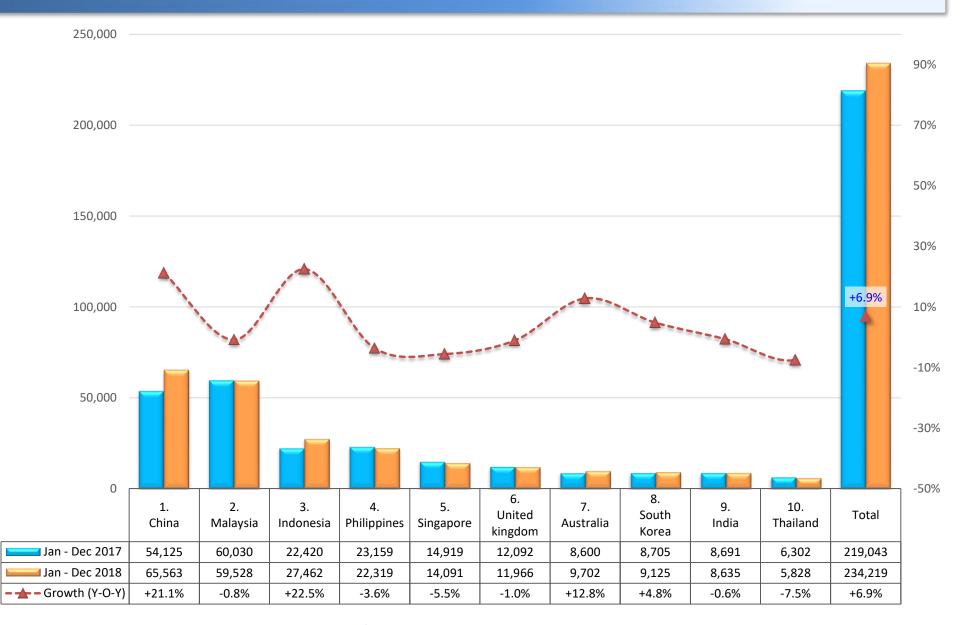


Over the past 9 years (2010-2018), visitor arrivals by air have shown a Compound Annual Growth Rate (CAGR) of +3.3%.

Source: Tourism Development Department, Ministry of Primary Resources and Tourism; and Immigration and National Registration Department, Ministry of Home Affairs.

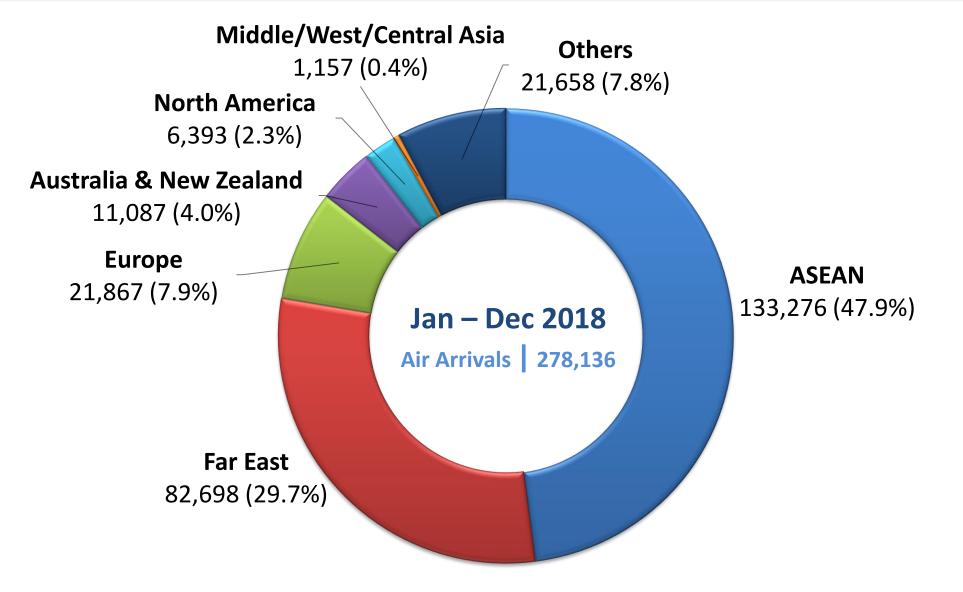


### International Tourist Air Arrivals from Top 10 Countries, 2017 & 2013



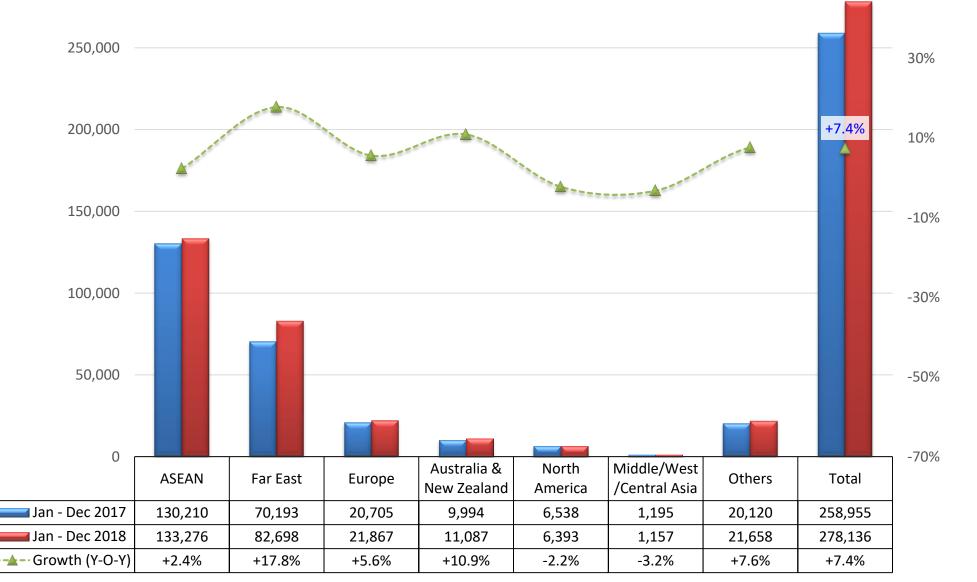
### **International Tourist Air Arrivals by Region, 2018**





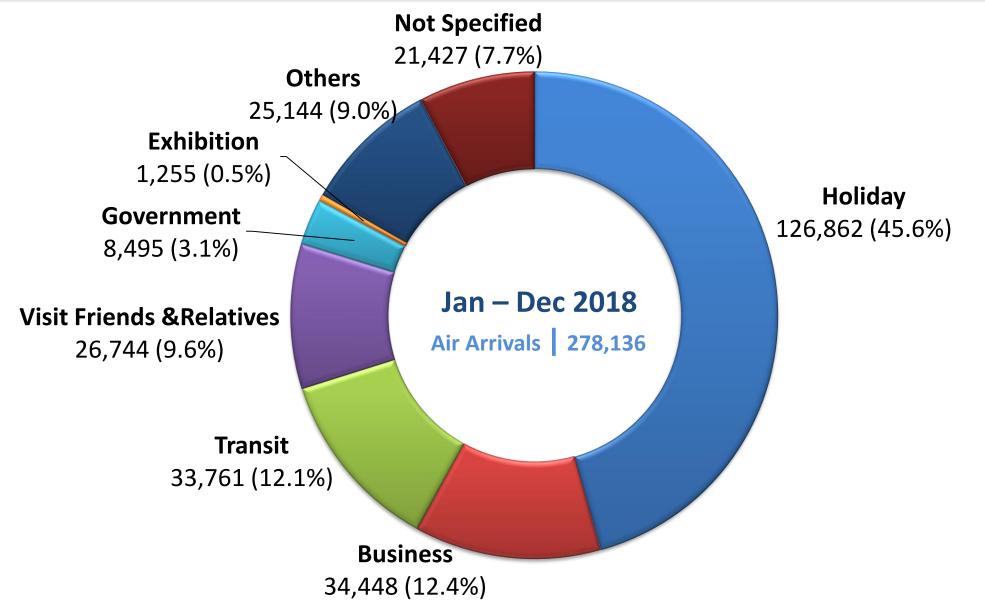
### International Tourist Air Arrivals by Region, 2017 & 2018





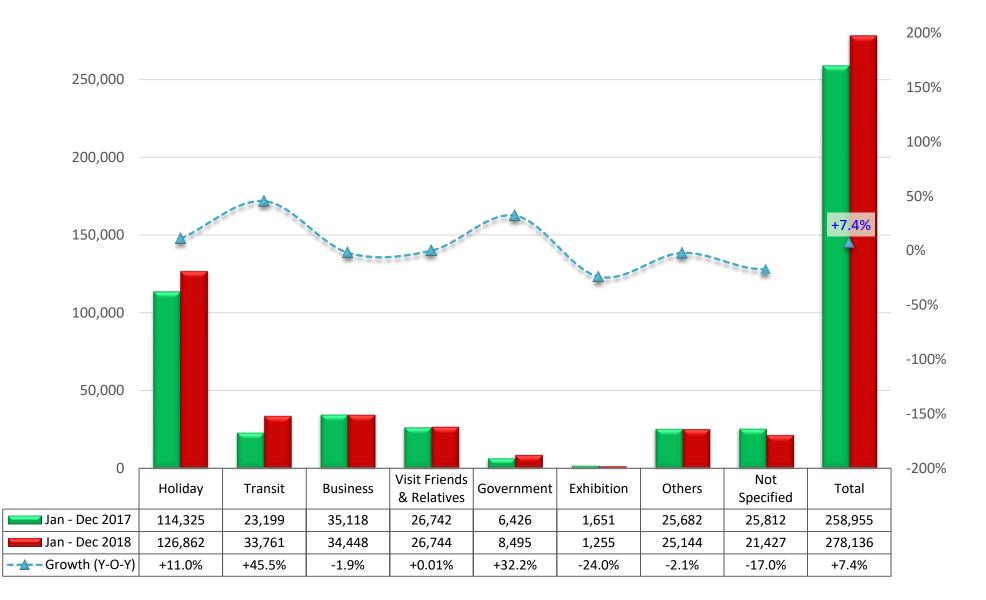
#### International Tourist Air Arrivals by Purpose of Visits, 2018





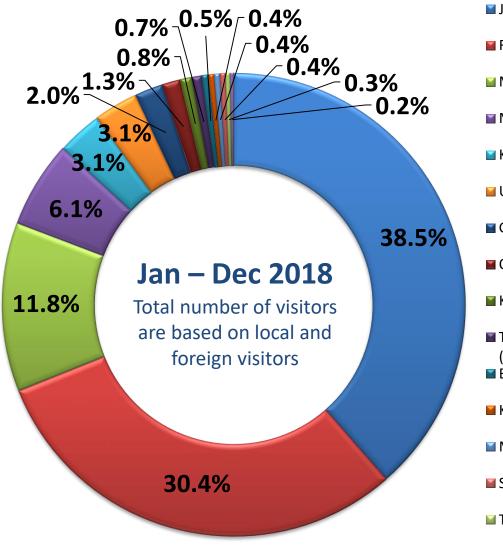
#### International Tourist Air Arrivals by Purpose of Visits, 2017 & 2018





### Places of Interest in Brunei Darussalam, 2018





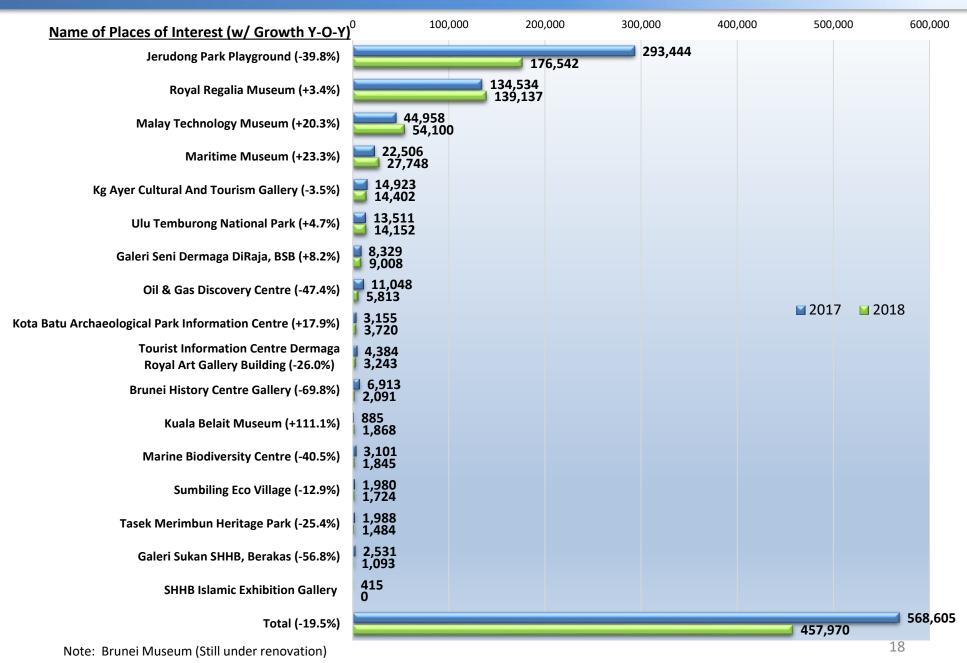
Jerudong Park Playground (176,542) Royal Regalia Museum (139,137) ■ Malay Technology Museum (54,100) Maritime Museum (27,748) Kg Ayer Cultural & Tourism Gallery (14,402) Ulu Temburong National Park (14,152) Galeri Seni Dermaga DiRaja, BSB (9,008) Oil & Gas Discovery Centre (5,813) Kota Batu Archaelogical Park Information Centre (3,720) Tourist Information Centre Bangunan Gelari Seni Dermaga Diraja (3, 243)Brunei History Centre Gallery (2,091) Kuala Belait Museum (1,868) Marine Biodiversity Centre(1,845) Sumbiling Eco Village (1,724) Tasek Merimbun Cultural Heritage (1,484)

Galeri Sukan SHHB, Berakas (1,093)

Source: Tourism Development Department, Biodiversity Research and Innovation Centre (BioRic) and Forestry Department, Ministry of Primary Resources and Tourism; Ministry of Culture, Youth and Sport; State Mufti Department, Prime Minister's Office; Hasa Incentive Sdn Bhd, Jerudong Park Country Club Sdn Bhd; Oil & Gas Discovery Centre and Brunei Shell Petroleum Co. Sdn Bhd. 17

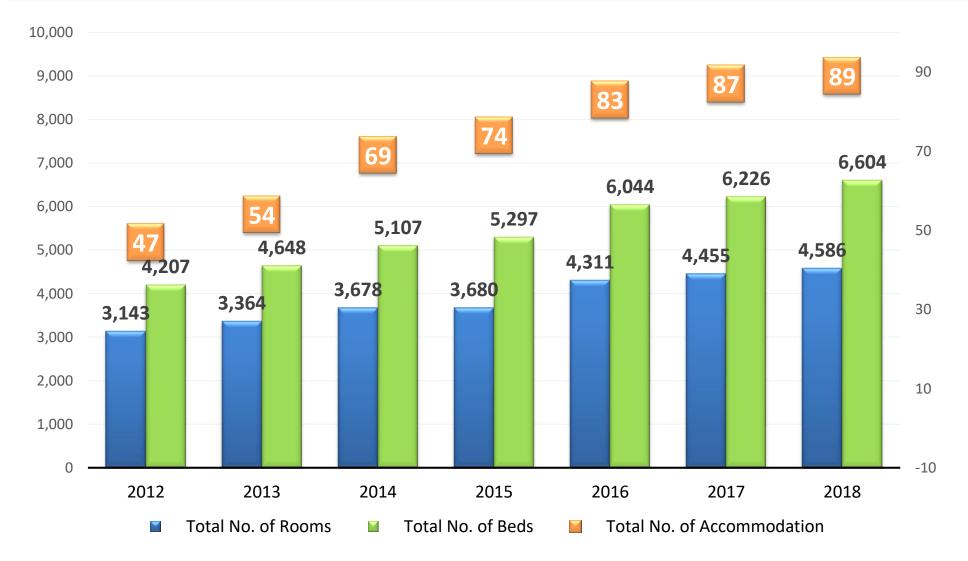
#### BRUNE ABODE OF PEACE www.bruneitourism.com

## Places of Interest in Brunei Darussalam, 2017 & 2018





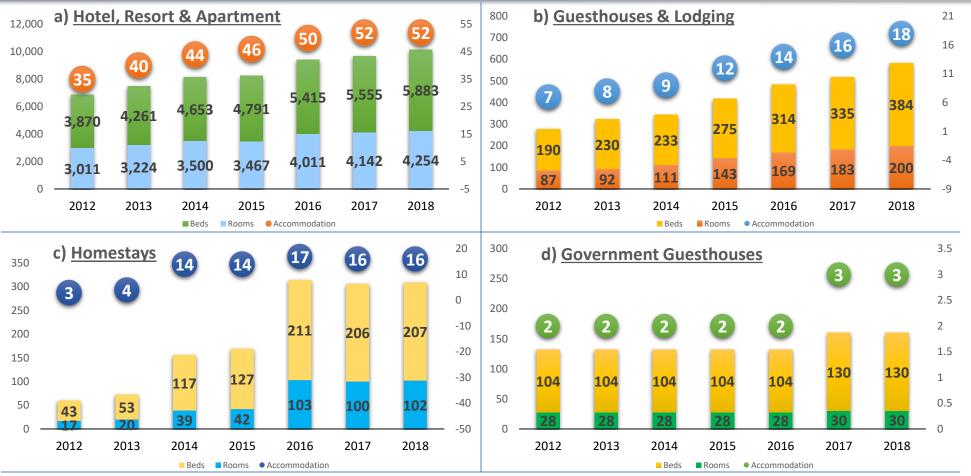
## Accommodation, 2012 - 2018



Note: Based on Hotel, Resort & Apartment; Guesthouses & Lodging; Government Guesthouses and Homestay.



## Types of Accommodations, 2012 - 2018



Definition:

a) Hotels, Resort & Apartments: Accommodation for tourists or guests for hire or any other form of reward that offers professional service and for Resorts is situated in a suitable location free of noise, atmospheric and marine pollution. Such as (*Radisson Hotel Brunei Darussalam, The Empire Hotel & Country Club and Abdul Razak Hotel Apartment*);

b) Guesthouses & Lodging: Accommodation provided in a private house or commercial building run by the owner. Such as (*Nazira Guesthouse, Freme Rainforest Lodge House and Sumbiling Eco Village*);

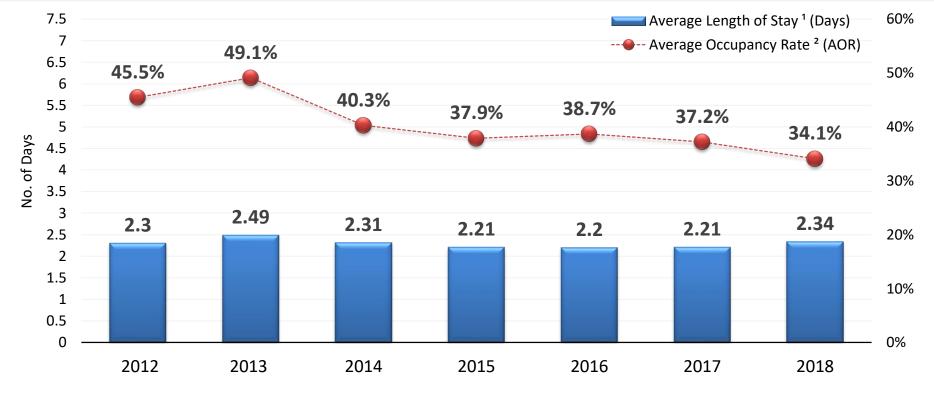
c) Government Guesthouses: Accommodation provided in a private house or commercial building run by the Government. Such as (*Pusat Belia and Rumah Persinggah Kerajaan*)

d) Homestays: A form of hosted accommodation at a residence where guests will stay with the host's family and experience the everyday way of life of the family and community. Such as (*Baitul Wajihah Homestay, Kampong Sungai Matan Homestay and Kunyit 7 Lodge*) 20

Source: Tourism Development Department, Ministry of Primary Resources and Tourism; and Accommodations in Brunei Darussalam.

## Length of Stay and Occupancy Rate, 2012 - 2018





#### Note:

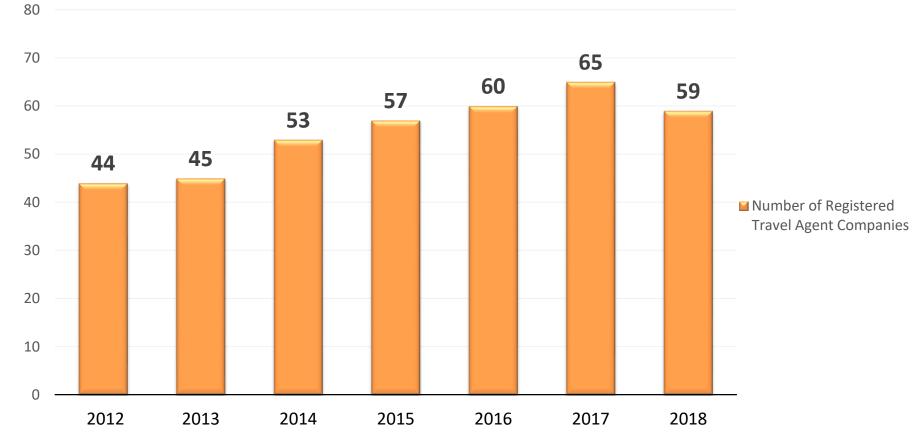
<sup>1</sup> Based on Hotels and Air Arrivals only <sup>2</sup> 2012 – Based on 13 accommodations only	Performance (AOR)	2017	2018	Growth (Y-O-Y)
2013 – Based on 11 accommodations only 2014 – Based on 13 accommodations only 2015 – Based on 33 accommodations only	<b>23</b> Apartments & Hotels only	37.4%	34.2%	-8.7%
2016 – Based on 22 accommodations only 2017 – Based on 24 accommodations only 2018 – Based on 28 accommodations only	Top <b>5</b> Contributors	64.2%	60.2%	-6.2%

Source: Tourism Development Department, Ministry of Primary Resources and Tourism;

Immigration and National Registration Department, Ministry of Home Affairs; and Accommodations in Brunei Darussalam.

## Travel Agents, 2012 - 2018





Note:

Number of registered Travel Agents under the Tourism Development Department are based on inbound and outbound travel.

Source: Tourism Development Department, Ministry of Primary Resources and Tourism; and Travel Agents in Brunei Darussalam.

## Employment, 2012 - 2018

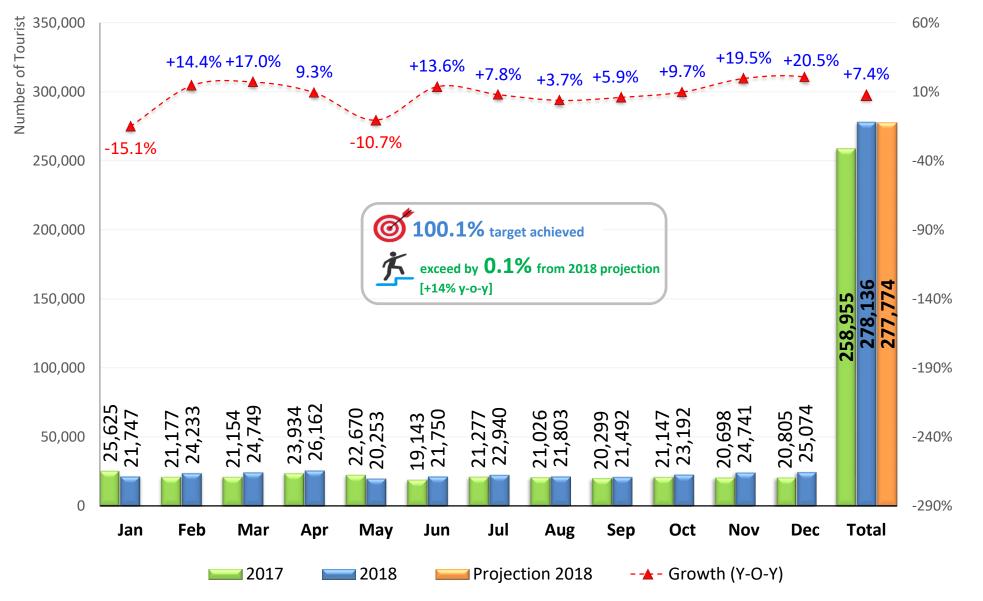




Source: Tourism Development Department, Ministry of Primary Resources and Tourism; Travel Agents in Brunei Darussalam; and Accommodations in Brunei Darussalam.

#### International Tourist Air Arrivals by Monthly Trend and Target, 2017 & 2018

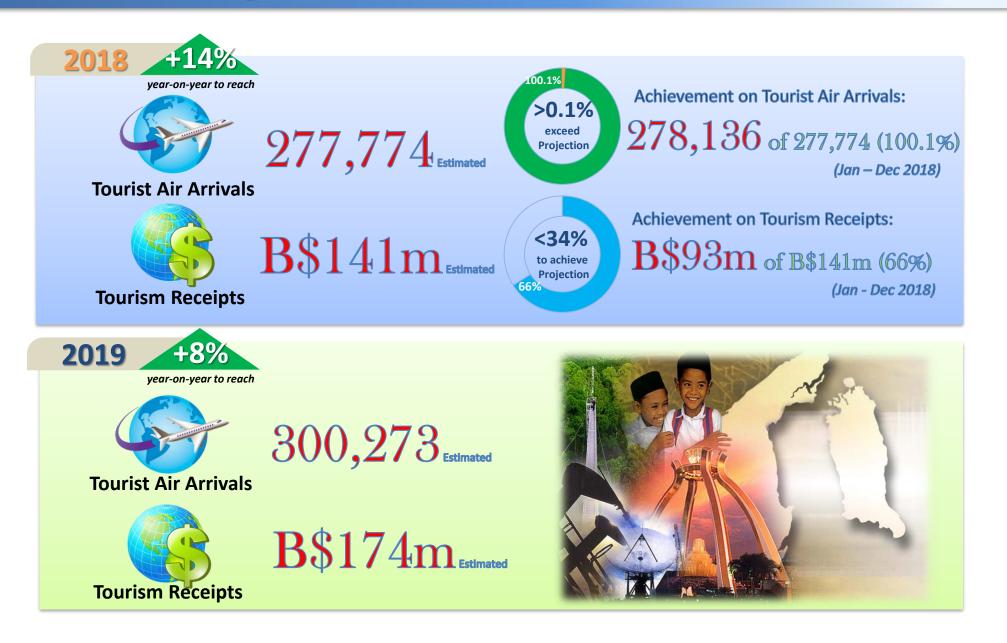




Source: Tourism Development Department, Ministry of Primary Resources and Tourism; and Immigration and National Registration Department, Ministry of Home Affairs

## Target Performance, 2018 / 2019





# Calendar of Events 2019

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## Calendar of Events 2019



let's shop & celebrate

