







# Tourism Industry 2018: Towards Brunei Wawasan 2035

**Tourism Development Department** 

**Ministry of Primary Resources And Tourism** 







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### Strategic Planning 2016-2020



#### Vision

Towards a sustainable growth and increase in the number of tourists that would contribute significantly to the growth of economic activities which is related to tourism.

#### Mission

To increase growth in the number of tourists by focusing on strengthening the attractiveness and diversity of tourism products and improve the quality of tourism services.

#### Tourism Development Department's Objectives



- 1. Double the number of tourist arrivals by air (From 218,000 tourists in 2015 to 450,000 tourists by 2020) through effective transport connectivity, marketing & promotion and continuous cooperation with the stakeholders to contribute significantly to the Gross Domestic Product (GDP) of Brunei Darussalam;
- 2. Strengthen and ensure the sustainability of existing tourism products as well as developing more quality tourism offerings with focus on:
  - 2.1 Primary products such as "Temburong, Kampong Ayer and Bandar Seri Begawan" as well as "Belait" and "Tutong", as the main tourist attraction within the region and internationally;
  - 2.2 Emerging products that are exciting and have potential as tourist destinations such as Beaches and Recreation Parks; and
  - 2.3 Activity-based products such as bird watching, Islamic tourism, medical tourism, diving, cruise tourism, sports & adventure tourism, gastronomy tourism, education tourism, MICE (Meetings, Incentives, Conventions & Exhibitions/ Events), homestay, culture and community-based tourism;
- 3. Attracting foreign investment and diversify tourism products and services as well as to increase marketing and promotion through Public-Private Partnership and alternative financing to help reduce the burden of Government's spending.
- 4. Grow the travel, tourism and hospitality industry and related services providers to achieve international recognition and competitiveness through:
  - 4.1 Improving the quality of tourism facilities which provide comfort and safety to visitors; and
  - 4.2 Ensuring the quality of services provided by developing the capacity and competency of manpower

#### Eco-System in the Tourism Industry (5 'A's)





Promotion





2. Travel Agents



6. Food and Beverages/ Shopping



**MPRT** 

Brunei Tourism Board (BTB)



3. Accommodations



5. Immigration Control Posts (Point of Entry)

4. Transportation

(Airlines, Public Bus, Taxi and Water Taxi)

#### Challenges



- □ Tourism products that can still be improved;
- Tourism Services and Hospitality level that can still be improved;
- Brunei's high currency compared to other neighboring countries;
- □ High competition with other tourism destinations especially the well-established ones such as Indonesia (Bali), Thailand (Phuket), Malaysia (Langkawi), Singapura dan lain-lain; and
- ☐ The usual holiday trends from the local residents who are used to travel outside Brunei during school holidays.

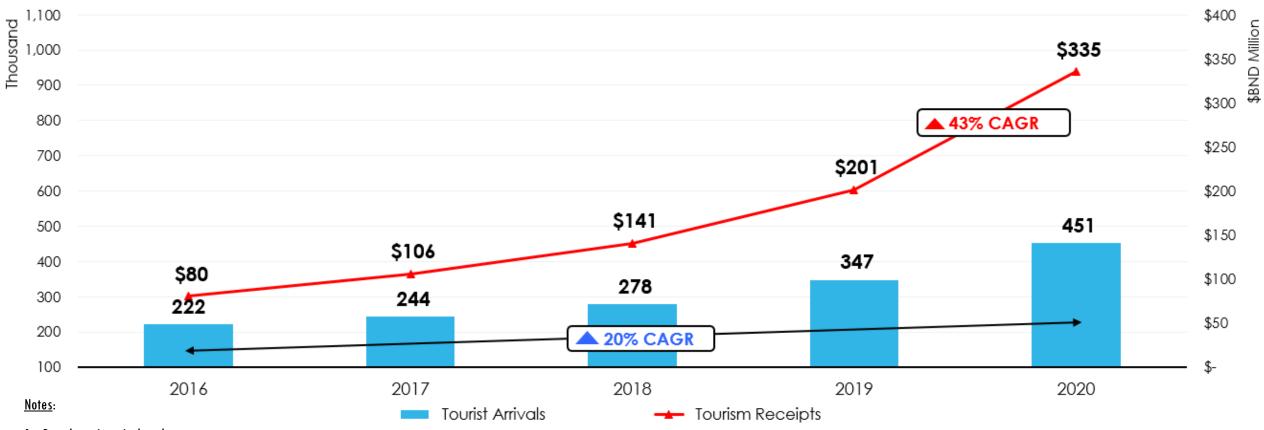




**BRUNEI** TOURISM PERFORMANCE 2017

#### In the next 5 years, International Tourist Arrivals by air will increase at a CAGR of 20% 📙 🌉

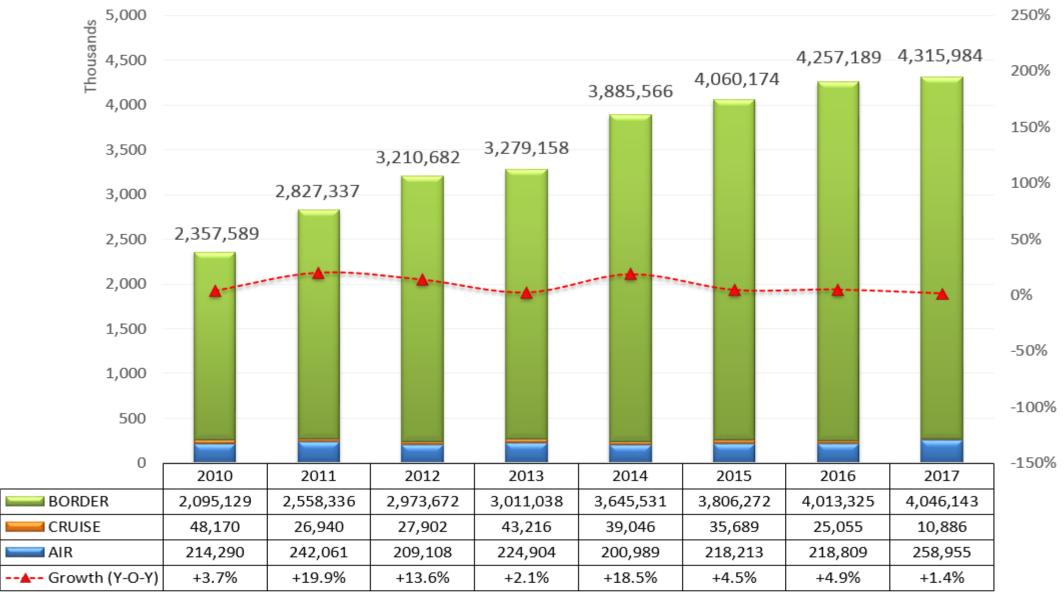




- 1. Based on air arrivals only;
- 2. Estimated Tourism Receipts are based on increase of tourist arrivals, Length of Stay (From 2.5 days in 2016 to a projected 4.5 days by 2020) and Tourist Spending per day (\$145/ day from 2016-2019 and a projection of \$165/ day by 2020);
- 3. The targets and projections by 2020 are based on the following factors: 1. Increase of Brunei International Airport capacity, 2. Increase of accommodation capacity (beds and rooms), 3. Increase of flight connectivity and frequency, 4. Increase of number of flights to Brunei Darussalam, 5. Increase of occupancy rates from around 40% in 2015 to 60%-80% by 2020; dan 6. Close cooperation with all the relevant authorities for the improvement of Tourism Eco-systems and infrastructure; and
- 4. CAGR = Compound Annual Growth Rate.

#### International Visitor Arrivals to Brunei, 2010-2017

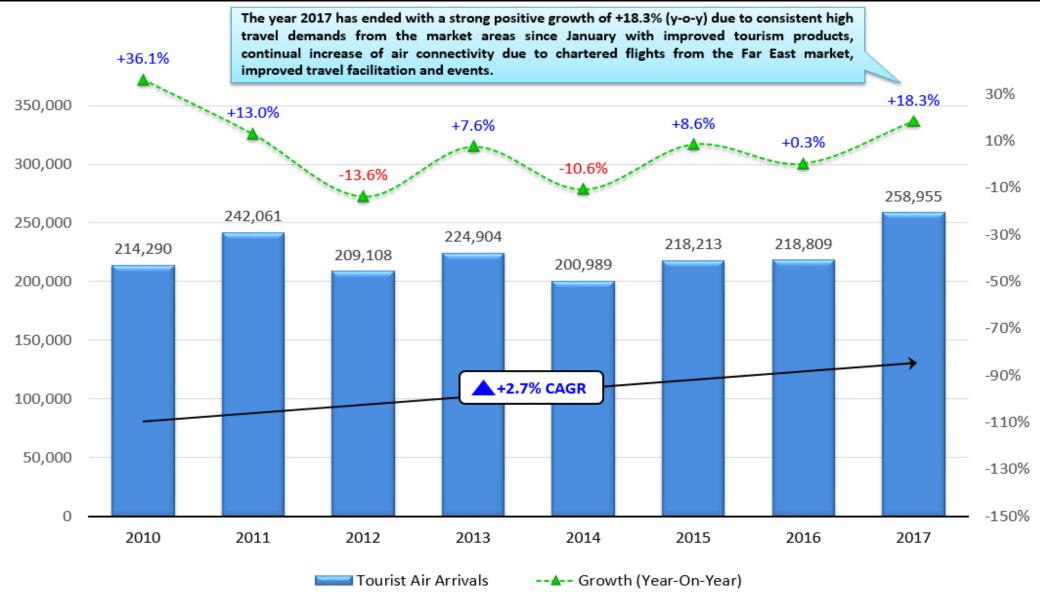




Over the past 8 years (2010-2017) visitor arrivals have shown a Compound Annual Growth Rate (CAGR) of  $\pm 2.7\%$  by air,  $\pm 19.1\%$  by cruise and  $\pm 9.9\%$  by border.

#### International Tourist Arrivals to Brunei by Air, 2010-2017

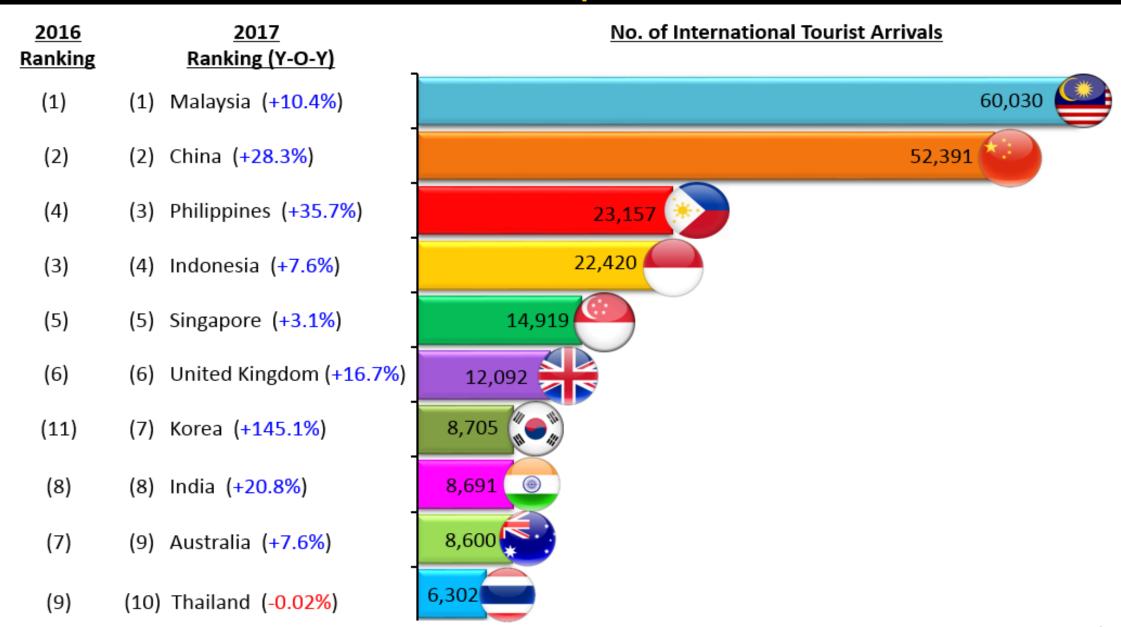




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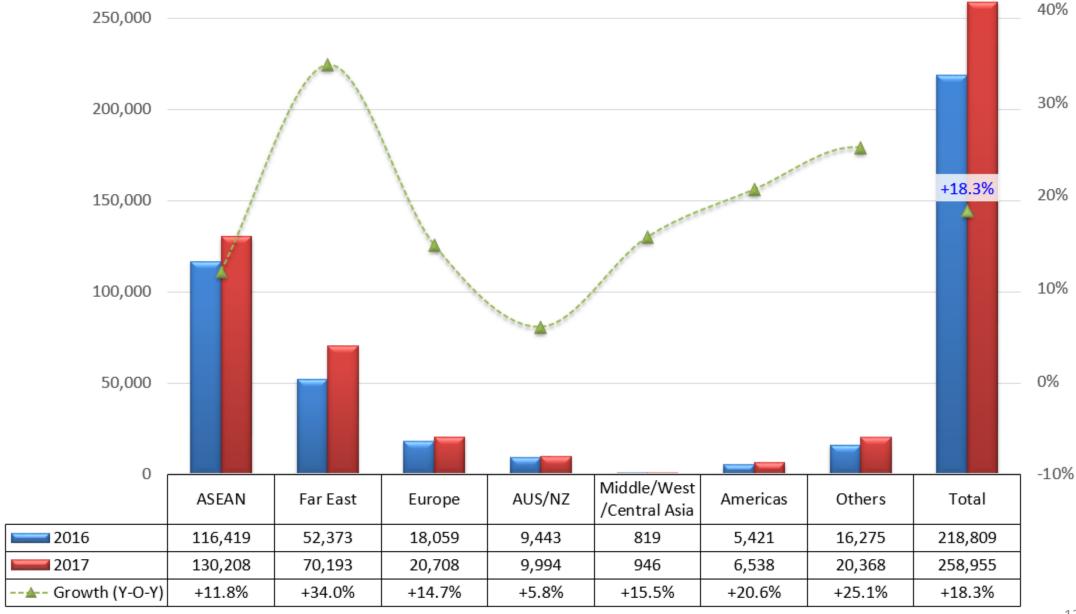
#### International Tourist Air Arrivals from Top 10 Countries, 2017





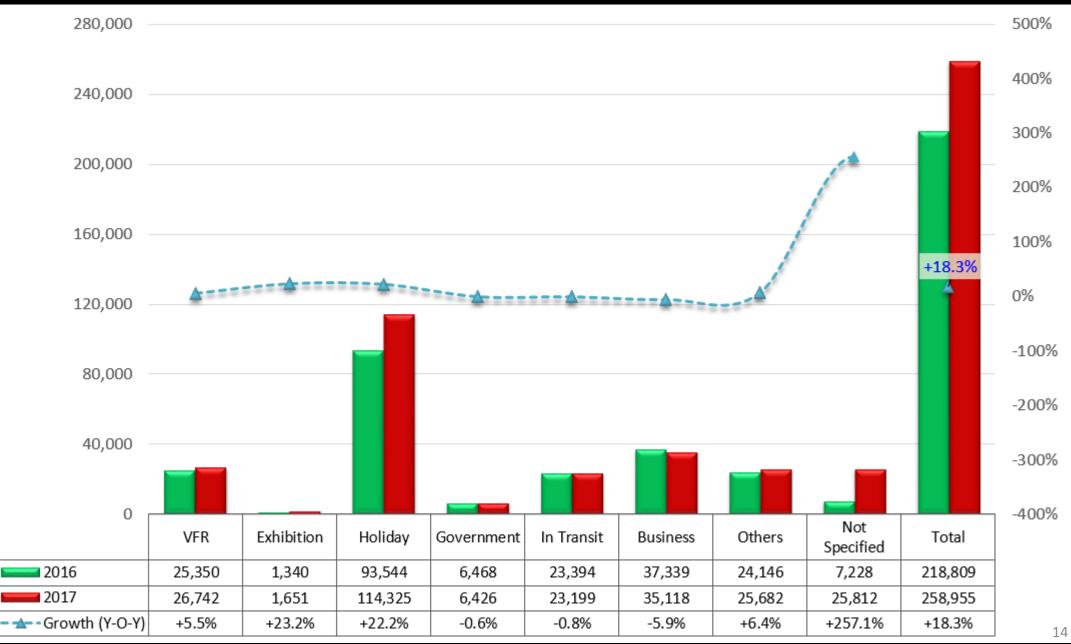
#### International Tourist Air Arrivals by Region, 2016 & 2017





#### International Tourist Air Arrivals by Purpose of Visits, 2016 & 2017





#### Accommodation, 2012-2017



	2012	2013	2014	2015	2016	2017
Total No. of Accommodation	47	54	69	74	83	87
Total No. of Rooms	3,143	3,364	3,678	3,680	4,311	4,455
Total No. of Beds	4,207	4,648	5,107	5,297	6,044	6,226
a) No. of Hotels, Resort & Apartments	35	40	44	46	50	52
No. of Rooms	3,011	3,224	3,500	3,467	4,011	4,142
No. of Beds	3,870	4,261	4,653	4,791	5,415	5,555
b) No. of Guesthouses & Lodging	7	8	9	12	14	16
No. of Rooms	87	92	111	143	169	183
No. of Beds	190	230	233	275	314	335
c) No. of Government Guesthouses	2	2	2	2	2	3
No. of Rooms	28	28	28	28	28	30
No. of Beds	104	104	104	104	104	130
d) No. of Homestays	3	4	14	14	17	16
No. of Rooms	17	20	39	42	103	100
No. of Beds	43	53	117	127	211	206

#### Length of Stay and Occupancy Rate, 2012-2017



Accommodation Indicators	2012	2013	2014	2015	2016	2017
Average Length of Stay <sup>1</sup>	2.3 days	2.5 days	2.3 days	2.2 days	2.2 days	2.2 days
Average Occupancy Rate <sup>2</sup> (AOR)	45.5%	49.1%	40.3%	37.9%	38.7%	37.2%

#### Note:

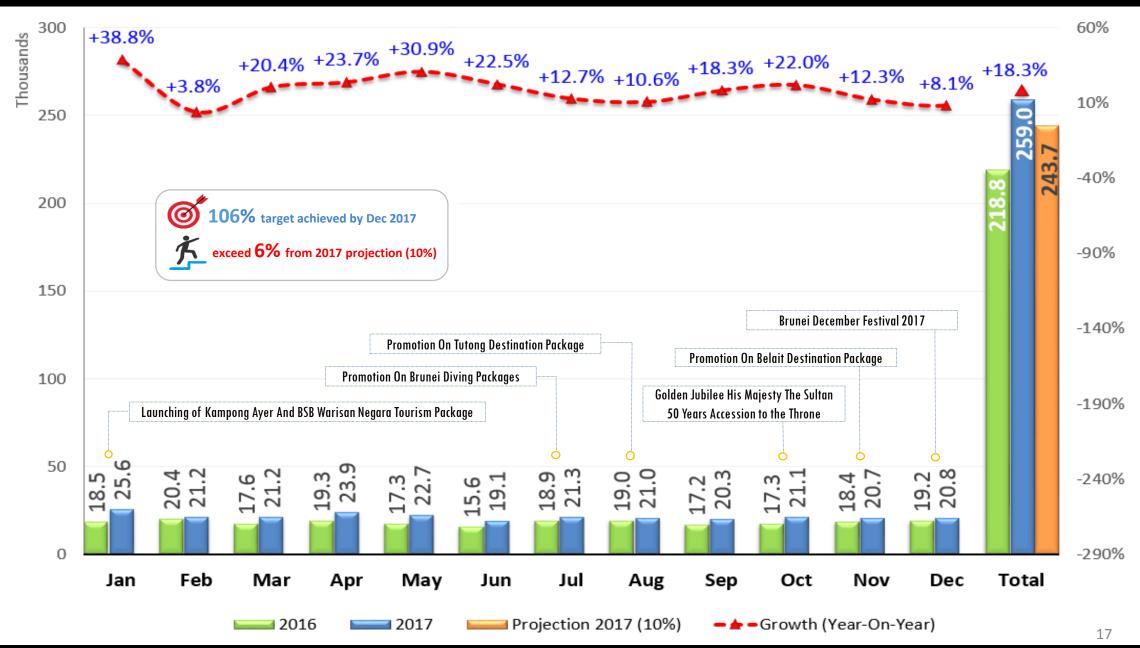
Performance	2016	2017	Growth (Y-O-Y)
Average Occupancy Rate from <b>19</b> Apartments & Hotels only	39.3%	41.2%	+4.8%
Top 5 Contributors	64.3%	64.2%	-0.2%

<sup>&</sup>lt;sup>1</sup> Based on Hotels and Air Arrivals only

 <sup>&</sup>lt;sup>2</sup> 2012 – Based on 13 accommodations only
 2013 – Based on 11 accommodations only
 2014 – Based on 13 accommodations only
 2015 – Based on 33 accommodations only
 2016 – Based on 22 accommodations only
 2017 – Based on 24 accommodations only

#### International Tourist Air Arrivals by Monthly Trend and Target, 2016 & 2017





#### Target Performance, 2017/2018







 $244,\!000_{\scriptscriptstyle{\mathsf{Estimated}}}$ 

+ 6% more than projection

Achievement on Tourist Air Arrivals:

258,955 of 244,000 (106%)

(Jan-Dec 2017)



 $B\$106m_{\text{\tiny Estimated}}$ 

<22% to achieve the Projection **Achievement on Tourism Receipts:** 

B\$83m of B\$106m (78%)

2018





 $278,\!000_{\scriptscriptstyle \mathsf{Estimated}}$ 

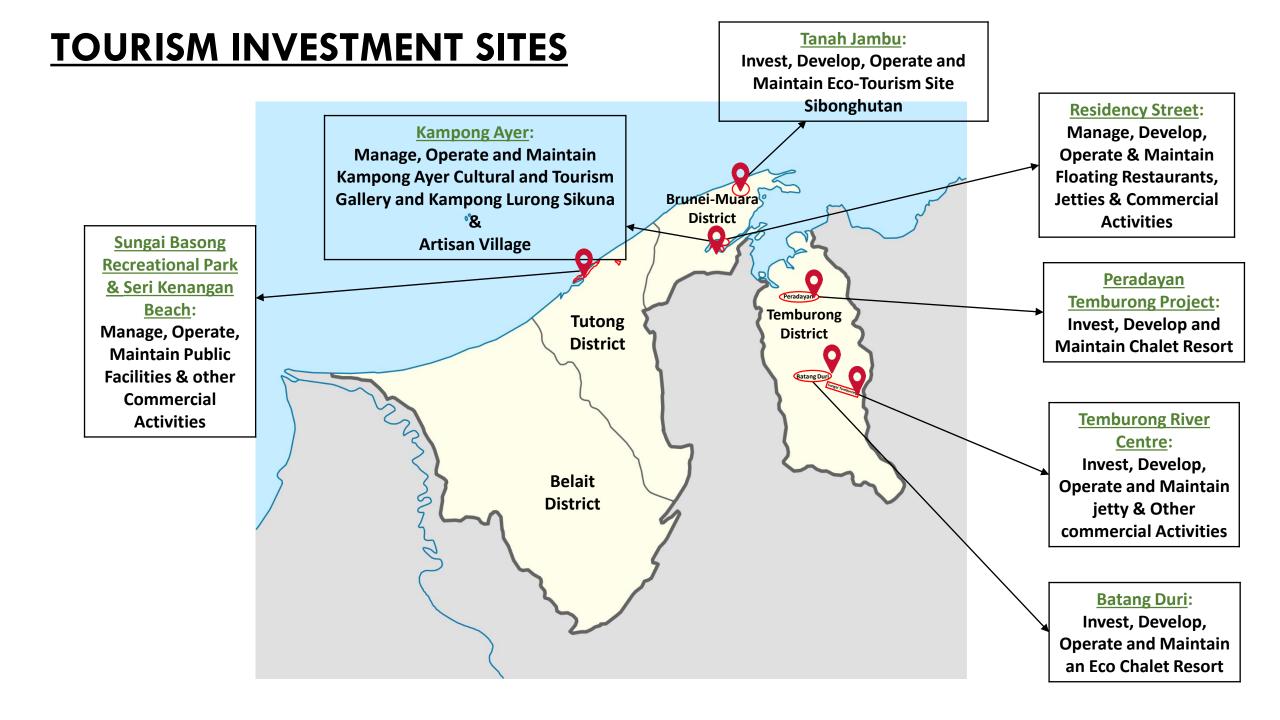


 $B\$141m_{\text{\tiny Estimated}}$ 





## TOURISM INVESTMENT SITES



# TOURISM ACHIEVEMENTS 2016/2017



#### Tourism Achievements for 2016



- I. Homestay ASEAN Award: Awarded to the Seri Tanjung Homestay, Kampong Lubok Batu and Sungai Bunga Emas, Kampong Sibut, Temburong: 22<sup>th</sup> January 2016;
- 2. ASEAN Green Hotel Award: Awarded to the Ulu-Ulu Resort: 22th January 2016;
- 3. Visa Facilitation (People's Republic of China): May 2016;
- 4. Booklet on "2nd Edition of Bird Watching in Brunei Darussalam": Launched on the 2<sup>nd</sup> August 2016;
- 5. Training for Tourist Guides (Bridging Course): 29th August 2016;
- 6. Launching of the Temburong Destination Holiday Packages: 1st September 2016;
- 7. Basic Training Guide: 1st October 2016;
- 8. The Establishment of the Brunei Tourism Board (BTB): 30th November 2016; and
- 9. Tourist Information at the Brunei International Airport.











#### Tourism Achievements for 2017



- 1. Launching of Bandar Seri Begawan and Kampong Ayer Warisan Negara Packages: 7<sup>th</sup> January 2017;
- 2. Launching of the Heritage Trail at Bandar Seri Begawan: 7<sup>th</sup> January 2017;
- 3. Tourist Information Center at the Bandar Seri Begawan Royal Wharf: 7<sup>th</sup> January 2017;
- 4. ASEAN Community-Based Tourism Award: Awarded to MPK Kampong Kiudang, Tutong: 20<sup>th</sup> January 2017;
- 5. Dissemination of the Tourism Order 2016: On the 18th February 2017;
- 6. Brunei Gastronomy Week 2017: From 22<sup>nd</sup> 26<sup>th</sup> February 2017;
- 7. Art Affairs for the Bandarku Ceria event: Initiated on the 12<sup>th</sup> March 2017;
- 8. Public Toilet Audit: Initiated on the 20<sup>th</sup> March 2017;
- 9. The Development of National Standard on Tourism;
- 10. Promotion on Diving Tourism Package: 12th July 2017;
- 11. Promotion on Tutong Holiday Package: 23<sup>rd</sup> August 2017;
- 12. Launching of Brunei Events Website: 1st November 2017;
- 13. Promotion on Belait Holiday Package: 29th November 2017; and
- 14. Brunei December Festival 2017: Launched on the 3rd December 2017.





#### Tourism Projects Planned for 2018



- ASEAN Tourism Awards:
  - ASEAN Clean Tourist City Award: Awarded to Bandar Seri Begawan;
  - ASEAN Green Hotel Award: Awarded to Radisson Hotel dan Ulu-Ulu Resort; and
  - ASEAN MICE Venue Award: Awarded to Radisson Hotel, The Empire Hotel and Country Club dan V Plaza Hotel.
- **☐** Tourism Events:
  - Brunei Nature Festival 2018;
  - Brunei Gastronomy Week 2018;
  - Richard Mille Brunei Championship; and
  - ➤ Brunei December Festival 2018.

- Product Development Projects:
  - Relaunching of the Temburong Holiday Destination Package;
  - Kampong Ayer Heritage Trail;
  - River Cruise Heritage Trail;
  - Belait Adventure Trail (Labi dan Teraja);
  - ➤ Islamic Tourism Packages; and
  - Medical Tourism Packages.









